

## **Rehan Shaikh**

Rehan Shaikh is acknowledged for a distinguished academic and professional journey, marked by significant achievements and diverse experiences.

### **Educational Background:**

The foundation was laid with a remarkable score of 83.64% in SSC Maharashtra (2012). Progressing to Diploma in Industrial Electronics M.S.B.T.E (2015), Rehan excelled with an impressive 87.31%. At the University of Mumbai, he pursued B.E Electronics and Telecommunications (2018), culminating in a noteworthy 75.27% or an 8.55 CGPI and a Grade A. Continuing his academic pursuit, Rehan attained a Master of Management Studies (Operations) at the University of Mumbai (2023), achieving a Grade A+ with a 9 Grade Point and an 8.77 CGPI.

### **Summer Internship:**

Under the mentorship of ECFY Consulting Pvt. Ltd., Rehan contributed to the "Study of Route Planning and Analytics" project. The objective was to minimize 3PL costs through efficient route planning, optimizing route maps, and reducing total travel distances using the Dijkstra Algorithm. Employing Power BI for analysis, the route planning initiative successfully led to a 12-15% reduction in route distances, resulting in cost savings, decreased transit times, and an overall enhancement in service levels.

### **Professional Experience:**

In his tenure at Tata Consultancy Service Limited (November 2018 - April 2020), Rehan played pivotal roles as an Application Support Analyst and ETL Developer. His responsibilities included application monitoring, incident management, resolution, and reports generation. Noteworthy projects involved the Revenue Data Warehouse at Equifax account and Digital Media Group at Sony Pictures Account.

At CONTEXiO (May 2023 - December 2023), Rehan took on the role of Team Lead Operations, managing a team of seven members. He oversaw project deliverables, conducted gap analysis, root cause analysis, client communication, and calibration, ensuring the timely execution of activities to maintain TAT and SLA.

### **Academic Projects:**

Rehan showcased his analytical and problem-solving skills in academic projects, focusing on reducing admission process timelines, studying and suggesting improvements in OPD processes, and developing an Iris Movement-Based Assistance system for catatonic patients.

### **Certification Courses:**

Rehan holds certifications in "Introduction to Programming Using Python" certified by Microsoft Technology Associate, and "Programming in C and C++" and "Programming in C# with ADO.NET" certified by CMS IT Services.

**Publications:**

Rehan's contributions extend to the academic sphere with his IEEE paper on 'Iris Movement Based Assistance for Catatonic Patients,' presented at the 3rd IEEE International Conference for Convergence in Technology 2018 in Pune, India. This paper holds the distinction of being SCOPUS INDEXED.

Currently, Rehan is contributing as an Assistant Professor at Rizvi Institute of Management Studies and Research, teaching subjects like Business Statistics, Management Information System, and System Specialization-related subjects.